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Privacy Information

In accordance with new European legislation, we have updated our Firm's Privacy Policy to explain what personal information we hold, and what we do with it. This is the joint policy of Clyst Haven Ltd., Haven Investments Ltd., and Clyst Holdings Ltd.

We are investors in Commercial Property, and Landlords to a large number of tenant Businesses. The personal information we keep is limited to any contact details provided by our Tenants, Agents or Suppliers, which may include the name, business email address, business phone number or business postal address of any individual representatives of the businesses we deal with. These details may be given to us for the purposes of communicating about a potential, current or past contract of tenancy, sale or purchase.

This information is kept in our accounting software, and in our paper records, in a secure room in our offices. Our software is password protected. Our software backups are stored off-site, and are fully encrypted with strong passkeys. We keep this information no longer than is necessary, but as most of our contracts are executed as Deeds, it may be kept for many years.

We do not use this information to compile lists for 'mass mailings' of any purpose, and we never sell any of this information to, or share it with, third parties who will use it for marketing.

You may write to us to request access to any of the information we hold about you.